



Melville Cares

The heart of community care.

ANNUAL REPORT 2019 - 2020



www.melvillecares.org.au

Chairman's Message	4 - 5
A Message from Our Patron	6
CEO's Message	7 - 8
Manager Corporate Services Message.....	9
Manager Community Services Message.....	10
Services and Statistics	11
Strategic Plan 2020 - 2024	12 - 13
Volunteering	14
Meet Our Support Staff.....	15
Sharing Clients Journeys	16 - 17
Statement by the Board	18
Auditor's Statement	19 - 20
Income & Expenditure.....	21
Assets and Liabilities	22





Mark Gummer

Chairperson
Melville Cares

I am very proud to have been the Chair of Melville Cares. It is an amazing organisation which was first established in 1984 by a group of concerned community leaders and citizens in the City of Melville who felt we all needed to do more to support older people. In 1986 Melville Cares was incorporated as a charitable community service organisation. One of those leaders was June Barton who was a Councillor at the City of Melville and is now our Patron.

The last year at Melville Cares has been strongly focussed on Strategic Planning and reflection as we prepare for some of the most significant reforms to aged care in history. They have been strongly shaped by the Royal Commission into Aged Care Safety and Quality, and of course by the tragic deaths and other impacts across the aged care sector by the COVID-19 Pandemic.

The Royal Commission will hand down its Final Report on February 26, 2021. It will outline the Commissions views on what is happening in aged care across Australia and they will provide a range of recommendations on the funding and operation of the aged sector. Approximately 1.3 million people use aged care services in Australia with over a million of them using some form of community aged care – helping older people to live independently in their own homes. This is the work that Melville Cares is focused on every day.

It is interesting to note that Residential Aged Care is used by 20% of older people but accounts for 65% of the total expenditure. It is clear that we need significant reforms to achieve a sustainable aged care sector. As the Royal Commission said in its Interim Report titled "Neglect" 'a fundamental overhaul of the design, objectives, regulation and funding of aged care in Australia is required – not merely patching up". It also talked about aged care moving from a very "transactional" approach to a "relational" one, which has always been the Melville Cares approach.

Our Strategic Plan for the next 3 years has been built on our own experience and reflections on over 35 years of passionate service to older people in the greater Melville area. It has been approved by the Melville Cares Board and its major elements include
Our Vision is "Older people living with confidence, voice, respect and connection"

Our Purpose is "Supporting and connecting older people to live at home and contribute to the community"

Our Values are Empowerment; Trust; and Compassion.

These will be our sign posts as we focus on our work in the Melville community.

I want to thank the Melville Cares Board for all of their hard work in what has been a very challenging year. Gabriela Di Perna has been our Deputy Chair, Crystal Bartsch has been Chair of the Finance Committee and Glynis Barber and Mary Kepert have completed their first year on the Board.

During this year we have also amended our Constitution to align it with good governance and efficient management practices. We are also updating our Governance Policies.

So it has been a very busy year with a great deal achieved. We have operated well under COVID restrictions and many of our services are now returning to normal levels as we continue to provide services to almost 2,500 older people across the greater Melville area.

I want to thank Ian Carter AM, our CEO, for his leadership over the last year and also to his two Executive members; El Bennett as Executive Manager, Community Services and a new appointment in Brenda Lowe as Executive Manager, Finance and Corporate Services.

Thanks also go, of course, to all of our 110 staff and 140 volunteers who passionately deliver amazing services throughout the year. They all live out our Values as they support older people in the community to live independent and flourishing lives.

Mark Gummer
Chairperson





Mrs June Barton - OAM, JP

Councillor - City of Melville

Director and Patron
Melville Cares

In early 1984 a short news item was published in the Melville Times: "The Melville CARES volunteer group is back in action following the Christmas break and is available to receive calls for assistance from needy people in the Melville area. For new readers, Melville CARES workers offer their services in such ways as driving elderly or immobile people to medical appointments or shops, sitting with chronically ill people, or helping with odd jobs around the home. Anyone requiring such help, please telephone between 10am and 2pm on Wednesday and Thursday or phone Marjorie Studholme, the Coordinator, any day after 4pm."

At that time everyone involved with Melville Cares (including the Coordinator) was a volunteer, all contributors showing true empathy and taking effective action. Much has changed in Melville Cares over the last four decades as it has developed into a full-time service with a corporate structure, diverse funding sources and personnel, and an obligation to conform to government regulations and priorities.

Despite these changes the original features of empathy and action are still crucial, demonstrated both in the leadership of CEO Ian Carter AM and the Board with retiring Chair Mark Gummer and incoming Chair Andrew Schox, and in the motivation of staff and volunteers. Like the original volunteers, all participants contribute to the delivery of a caring and sustainable service which adapts to changes in demands and in the social and economic environment. I am honoured as Patron of Melville Cares to express my appreciation to them all.



Ian Carter AM

Chief Executive Officer
Melville Cares

This is my first CEO Report for a full year, after I commenced in this role in July, 2019. What a year it has been! A Royal Commission into Aged Care in full swing and a global COVID-19 Pandemic taking us into uncharted territory.

It is clearly a portent of challenging times ahead, but also an opportunity to innovate and look ahead to defining our role in the community. In the midst of all of this, and as a part of Melville Cares becoming clearer on our future, we made the difficult decision to no longer provide disability services. Some of this decision was about sustainability in that area of our work, but it was also about genuinely believing that it was in the best interest of our disability clients and their carers to move to their choice of a specialist disability agency that can provide them with a wider range of expertise and service provision.

After great strategy sessions involving our Board and Executive, which built on workshops with our clients, staff and volunteers, Melville Cares have adopted our new Strategic Plan for the 2020 to 2023 period. A three-year Business Plan was also finalised for use by the Board and Executive as we plan our immediate future.

Our Chairperson, Mark Gummer has outlined our Vision, Purpose and Values in his Report. To make this all happen we have adopted 6 Strategic Objectives, as follows;

- Grow our Footprint – put in place conveniently located and easy to reach points of contact across the greater Melville area.
- Advance our Systems – upgrade to contemporary best practice systems and processes.
- Build Community Hubs - implement a new model that combines community driven home care support, activities and programs.
- Grow our Workforce – grow a compassionate, engaged and trained workforce to meet best practice service standards
- Measure for Influence – apply results based accountability(RBA) across our programs
- Advocate for Integrated Systems – play a leading role in bringing the primary health, allied health and aged care systems together

We believe this is an exciting vision to inspire us, as well as a practical plan to ensure we meet our Strategic Objectives.

To ensure that we are using our resources wisely I made the decision to create an Executive for Melville Cares for the first time. This involved appointing El Bennett as our Executive Manager, Community Services to oversee our day to day service delivery; and also creating a new role of Executive Manager, Finance and Corporate Services which has been filled by Brenda Lowe, who we welcome to the team.

At this time, I would like to thank all of our staff and volunteers who have been amazing in the last year as we have had to drastically change the way we operate and also help us with changes in service delivery to ensure we are COVID-Safe. I thank you all for your patience and your passion for the aged members of our community.

The next year or so will be both challenging and exciting for us all as we focus on major systems change across the aged care sector, whilst still striving to provide our passionate and professional services to clients right across the greater Melville area.

Finally, many thanks to the Board of Melville Cares for their work and wisdom over the last year. Sadly, Mark Gummer our Chairperson and a Board Director since 2016 is leaving us in November 2020 as he takes up a CEO position in the community aged care sector. We wish him well and thank him for his leadership, and also for leading the recruitment of new Board members, including Andrew Schox who has been appointed as our Chairperson elect. We are also farewelling Crystal Bartsch, who has been a Board Director since 2017 and Chair of the Finance Committee and we thank for her contribution to Melville Cares.

It will be an exciting future and we look forward to rolling out our new Strategic Plan which is focussed on People, Places and Partnerships.

Ian Carter
CEO

OUR VISION

Older people living with confidence, voice, respect and connection

OUR PURPOSE

Supporting and connecting older people to live at home and contribute to the community

OUR VALUES



EMPOWERMENT

Valuing people and giving them the information and tools they need to achieve results.



TRUST

Building strong relationships based on our reliability, excellence and fairness in all we do.



COMPASSION

Understanding another person's aspirations and taking action to improve their lives.



Mrs Brenda Lowe

Executive Manager,
Finance and Corporate
Services

Melville Cares

It gives me great pleasure to write my first annual report update for Melville Cares after commencing in April 2020. Having previously been the Director of Finance for St John of God Community Services I have extensive experience of the Community Services sector. I have moved into a newly created role which is always an exciting space to create the teams and structures for the future.

Joining an Aged Care provider in the middle of COVID-19 has been an exciting and challenging time as the world comes to grips with new ways of living and working which protect the vulnerable in our community, which includes the clients of Melville Cares. A great deal of work has been undertaken by the Executive team to put in place new policies and procedures to ensure Melville Cares has been well placed to navigate the uncertainty that COVID-19 has created.

All our staff and volunteers deserve praise for their pragmatic response to the crisis and for always having the needs of the clients at the forefront of everything they do.

The year ahead will see further enhancements to the systems and processes of Melville Cares to ensure we are well positioned for future growth and the changing landscape of Aged Care in response to the Royal Commission in to Aged Care which is expected to hand down its findings at the end of February, 2021.

Melville Cares is in a very stable financial position with a strong Balance Sheet and the capability to invest in new systems and internal capability to match our growth in service delivery.

We are currently evaluating new systems to ensure we can continue to deliver high quality services to clients and to ensure we are can respond to any changes to the Aged Care Quality Standards. This will include a new Client Relationship Management system to enhance our service delivery and optimise use of resources. The past year has been a year of growth for Melville Cares with the continued growth of Home Care Packages and the Commonwealth Home Support Programme. The Government has recently announced a further increase in available packages as they work to achieve the best outcome for the Aged in our community who resoundingly want to stay in their own homes for as long as they safely can.

Melville Cares plays an important role in supporting older people in the Greater Melville area and it my pleasure to be a part of the team.



El Bennett

Executive Manager
Community Services

Melville Cares

In what has been an interesting and challenging time for us all, many innovative changes have been introduced at Melville Cares in the last 12 months. It was a privilege to join the first Executive team at Melville Cares, appointed as Executive Manager Community Services in March 2020.

The changing face of Aged Care service delivery, especially during COVID-19, now provides us with many opportunities to connect via social media and various online meeting platforms. These circumstances also prompted us to invent new ways to combat client, staff and volunteer isolation and in turn implement reablement initiatives.

Our Friendship Club managed to reopen in July, providing much needed social support and 'Cookies' delicious home cooked meals were once again served to the smiling faces of our clients. Transport services also managed to return to 'almost normal' operating capacity including safe ways to provide 1.5 metres social distancing in our vehicles.

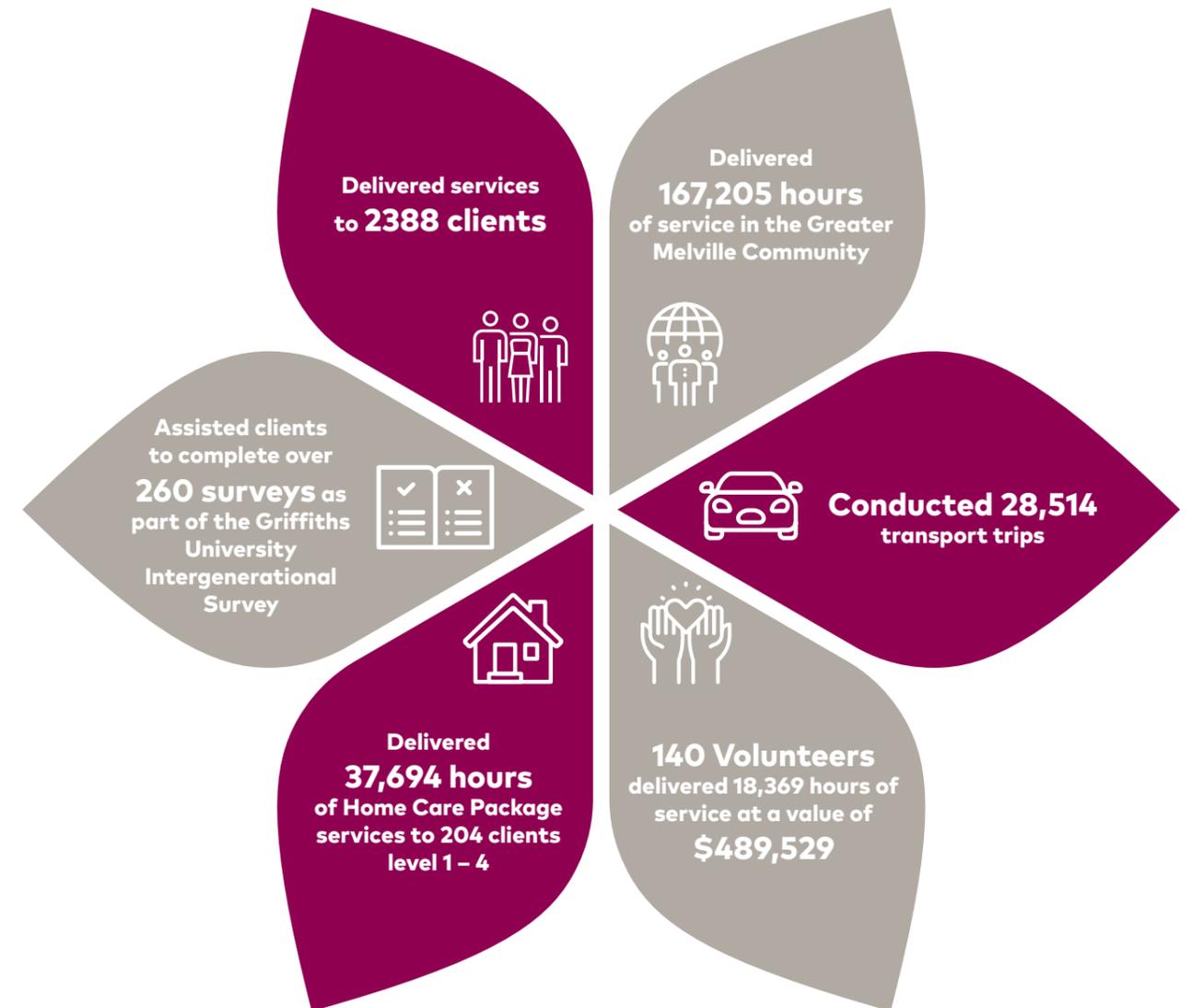
We also took the opportunity to train staff and volunteers to improve our service delivery and update safe practices. This included mandatory training requirements issued by the Health Department to address the appropriate wearing of personal protective equipment and incorporating COVID-19 safety guidelines into our everyday services.

Wellbeing surveys and welfare checks were conducted to identify vulnerable clients, and in response, increased social support was provided and home cooked meals were delivered to some of our struggling clients. A huge thank you to all for the incredible teamwork!

Once again, the generous Melville community and our local Rotary Clubs provided assistance to Melville Cares in various ways, ranging from cash and food donations, hand sanitisers and personal protective equipment. We are also very fortunate to have amazing, dedicated staff and volunteers who once again showed their loyalty, experience and passion. I look forward to working with the Melville Cares team to implement our new Vision, Purpose, Values, and Strategic Objectives with an ever growing and ageing population across the Melville area. Our key statistics in the Annual Report highlight our growing levels of community aged care services and the significant contribution of our volunteers to this work.



Melville Cares clients
welcomed at Café Bethlehem
St David's Church Applecross



ADVOCATE FOR INTEGRATED SYSTEMS

Play a leading role in bringing the allied health and aged systems together.

MEASURE FOR INFLUENCE

Apply results-based accountability (RBA) across our programs.

GROW OUR WORKFORCE

Grow a compassionate, engaged and trained workforce to meet best practice service standards.

GROW OUR FOOTPRINT

To have conveniently located and easy to reach points of contact across the greater Melville area.

ADVANCE OUR SYSTEMS

Upgrade to contemporary best practice systems and processes.

BUILD COMMUNITY HUBS

Implement a new model that combines community driven home care support, activities and programs.



<p>1</p> <p>GROW OUR FOOTPRINT</p> <p>To have conveniently located and easy to reach points of contact across the greater Melville area.</p> <p>We will open easy to reach Melville Cares offices, transport hubs and Service Centres across the greater Melville area.</p>	<p>2</p> <p>ADVANCE OUR SYSTEMS</p> <p>Upgrade to contemporary best practice systems and processes.</p> <p>We will renew, refresh and upgrade our systems, specifically the client management systems.</p>	<p>3</p> <p>BUILD COMMUNITY HUBS</p> <p>Implement a new model that combines community driven home care support, activities and programs.</p> <p>We will develop, test and promote the Community Hub model.</p>	<p>4</p> <p>GROW OUR WORKFORCE</p> <p>Grow a compassionate, engaged and trained workforce to meet best practice service standards.</p> <p>We will conduct regular internal surveys to ensure that we don't lose our 'heart'.</p> <p>Develop our staff and volunteer offering so that we continue to be an employer of choice.</p>	<p>5</p> <p>MEASURE FOR INFLUENCE</p> <p>Apply results-based accountability (RBA) across our programs.</p> <p>We will introduce the measurement frameworks and equip our staff to capture robust data and storylines.</p> <p>Use the data to inform decision making and advocacy work.</p>	<p>6</p> <p>ADVOCATE FOR INTEGRATED SYSTEMS</p> <p>Play a leading role in bringing the allied health and aged systems together.</p> <p>We will actively participate in peak bodies and networking structures.</p> <p>Pilot innovative partnerships.</p>
--	---	---	--	---	--

Thank you to our 150 plus volunteers for their support throughout the past year. Volunteer commitment in various roles within the organisation assists our staff in supporting our clients to live their best life.

Volunteers have been providing transport services, Friendship group activities and visiting clients in their homes or local nursing homes under the Community Visitors Scheme.

During COVID-19 there were several new volunteer roles created. These included kitchen assistants and food preparation and help packing meals for clients. New community drivers joined us to deliver meals and hampers to the clients and had socially distanced chats to check on their welfare and wellbeing. Volunteers also delivered the many supplies donated by community members and the meaningful hand written letters, cards and drawings to brighten their days.



Avril – our Coordinator of Volunteers and Community Visitors (standing) with clients and volunteers – joining in the fun.



Each year we have students from local senior high schools applying to volunteer for community service. This service enables our clients to connect with the younger generation. The students also gain a deeper understanding and respect for the ageing process as they listen to stories from our clients and hear about their contribution to the community, they both share. The Intergenerational program called the Grand Collective, has developed many friendships and plays a role in developing positive interactions with clients and young families in our Community.



There has been additional training required to ensure we meet COVID-19 safe practices. We celebrate the time spent with our families and acknowledge the time given freely to our community through our volunteers and volunteering. This past financial year we had 18,400 hours of time given with a value of almost half a million dollars.

Avril Eady Rivers
Coordinator Volunteers and Community Visitors

Melville Cares staff numbers have considerably grown in the last 6 months to accommodate our ever-growing client base. Meet our dedicated staff who work tirelessly in the community to assist and support our clients.



Thank you to all of our hardworking team members for their ongoing work and dedication.



Melville Cares staff in action

Social Inclusion

Inclusion is the art of ensuring that all people feel welcomed and celebrated for exactly who they are. This means that all differences are viewed as unique gifts that an individual can offer to a group or a community.

Written by a 13 year old girl.



Special Lancaster visit

Peter and support worker Alan (pictured) were so excited to be shown around the facility by wonderful RAAFA volunteer Malcolm during a very special Lancaster bomber tour arranged for Melville Cares client Peter.

They were both suitably impressed with the flight simulator and beautifully restored Lancaster.

Alan donated items for the RAAFA museum that were gifted from his late father who was involved with the Lancaster's during the war.

Alan was very happy to know that they would be shared with many RAAFA museum enthusiasts.



Children's Handwritten Notes & Stories Bringing Joy

Beautiful children's artwork like this gorgeous drawing really have brightened the lives of our clients, especially while they were isolating.

Handwritten or hand drawn correspondence has a charm all of its own...and it's also old school! The recipients have kept these items to look at again and again or even display the pictures around their living rooms to remind them that they're connected.



Intergenerational Bonds at Friendship Groups



Pictured here is Henry enjoying the company of Daisy the puppy and our Support Worker Brett's young son Austin.



It's wonderful to see our senior clients and youngsters socialising and interacting again at regular Friendship Group gatherings and at the Grand Collective.





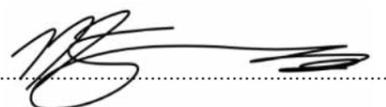
Statement by the Members of the Board

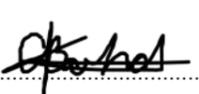
The board has determined that the Charity is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

In the opinion of the board, the financial report as set out on pages 1 to 11:

1. Presents fairly the financial position of Melville Cares Inc as at 30 June 2020 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Melville Cares Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the board and is signed for and on behalf of the board by:

Chairman 

Board member 

Dated: 26 October 2020



Independent Audit Report to the members of Melville Cares Inc

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Melville Cares Inc, which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by the members of the board.

In our opinion the financial report of Melville Cares Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2020 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Registered Entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Responsible Entities for the Financial Report

The responsible persons of the Registered Entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The responsible entities' responsibility also includes such internal control as the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intend to liquidate the Registered Entity or to cease operations, or have no realistic alternative but to do so.

Continued.

Independent Audit Report to the members of Melville Cares Inc

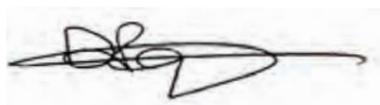
Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Registered Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Registered Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Registered Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Daniel Papaphotis
 Registered Company Auditor
 # - 410503
 Francis A Jones Pty Ltd
 Fremantle WA 6160

Dated: 28 October 2020

Statement of Profit or Loss

For the Year Ended 30 June 2020

	2020	2019
Note	\$	\$
Income		
Client Contributions	628,972	683,222
Community Grants	10,800	11,800
Donations and Fundraising	8,413	8,008
Government Funding	6,383,129	4,618,032
Government Stimulus Payments	834,206	-
Interest Received	8,791	18,356
Other Income	19,542	17,032
Profit on Disposal of Assets	32,443	-
Total Income	7,926,296	5,356,450
Expenditure		
Accommodation	(55,947)	(65,788)
Motor Vehicle Expenses	(358,700)	(314,167)
Other Service Costs	(557,510)	(407,517)
Purchase of Consumables	(39,403)	(33,223)
Purchase of Services	(740,726)	(434,209)
Staff Costs - Direct Services	(4,408,025)	(3,402,886)
Staff Costs - Indirect Services	(837,444)	(668,596)
Total Expenditure	(6,997,755)	(5,326,386)
Operating Surplus	928,541	30,064
Non Operating Income		
Capital Grants	10 16,690	64,531
Income from Reserve	10 43,500	37,500
Term Deposit Interest	10 45,962	47,986
	106,152	150,017
Non Operating Expenses		
	11 (56,512)	(102,043)
Total Surplus	978,181	78,038

Statement of Financial Position

As At 30 June 2020

	Note	2020 \$	2019 \$
ASSETS			
CURRENT ASSETS			
Cash and Cash Equivalents	3	3,703,657	1,955,677
Other Assets	4	366,310	259,410
Term Deposits		2,396,459	1,648,579
Trade and Other Receivables	5	239,073	202,363
TOTAL CURRENT ASSETS		6,705,499	4,066,029
NON-CURRENT ASSETS			
Property, Plant and Equipment	6	298,852	342,483
TOTAL NON-CURRENT ASSETS		298,852	342,483
TOTAL ASSETS		7,004,351	4,408,512
LIABILITIES			
CURRENT LIABILITIES			
Trade and Other Payables	7	364,925	412,595
Short-Term Provisions	8	840,343	667,163
Grants in Advance	9	2,527,283	1,033,457
TOTAL CURRENT LIABILITIES		3,732,551	2,113,215
NON-CURRENT LIABILITIES			
Long-Term Provisions	8	31,934	161,663
TOTAL NON-CURRENT LIABILITIES		31,934	161,663
TOTAL LIABILITIES		3,764,485	2,274,878
NET ASSETS		3,239,866	2,133,634
EQUITY			
Building Fund		612,317	612,317
Asset Replacement Fund		726,436	726,436
Retained Earnings		922,932	716,843
Surplus this Year		978,181	78,038
TOTAL EQUITY		3,239,866	2,133,634



Melville Cares
The heart of community care.

Proudly Supported By



Melville Cares acknowledges the valuable support we receive through the generosity and efforts of individuals, community groups and local government. The contribution made by the City of Melville provides a range of support to Melville Cares operations, inclusive of providing accommodation to house our administration and sites used to facilitate group based activity services to the community. Fund raising activities tirelessly conducted by the members of service groups such as the Inner Wheel Club, Lions and Rotary, strongly supports our efforts to enhance the quality of services we provide to members of the shared community we all live and participate in.

We thank all of our supporters for your valuable contributions and for making a difference.



Australian Government
Department of Health



Community Visitors Scheme
An Australian Government Initiative



Government of **Western Australia**
Department for **Communities**

Building Strong, Vibrant Communities



Applecross Rotary Club
Melville Rotary Club

Melville Cares Inc is Supported by the Australian Government Department of Health.
Although funding for Commonwealth Home Support has been provided by the Australian Government,
the material contained herein does not necessarily represent the views or policies of the Australian Government.