

Home Care Package price schedule

Applied from 1 August 2023

When choosing Melville Cares as your Home Care Package provider, you can be assured we are committed to providing you with the highest quality care and services, so that you can live at home with confidence.

Melville Cares is a not for profit organisation that has been supporting residents in the greater Melville area for over 35 years.

Getting the most from your Home Care Package can be a challenge. We encourage you to call Melville Cares on 9319 0900 anytime and speak to our friendly team, who will be happy to help you.

Funding and Fees

The level of funding you will receive from the government will vary depending on the level of Home Care Package you have been assigned. In addition to your funding from the government, you can choose to contribute to the cost of your care depending on the amount of services you require.

The following table shows the government subsidy contribution for each level of Home Care Package as at 1 July 2023:

Home Care Package Subsidy Funds received from the Government	Level 1	Level 2	Level 3	Level 4
Standard Daily Subsidy	\$28.14	\$49.49	\$107.70	\$163.27
Standard fortnightly Subsidy (per fortnight)	\$393.96	\$692.86	\$1,507.80	\$2,285.78
Supplement Daily (e.g. Dementia and cognition)	\$3.24	\$5.69	\$12.39	\$18.78

Other eligible subsidies, where you are assessed as being eligible, will be included at the government scheduled rate.

Care Management

Melville Cares is committed to delivering the highest quality services to you, working in partnership to achieve your goals. Care management includes the following components:

- Reviewing the Home Care Agreement and Care Plan
- Coordination and scheduling of services
- Ensuring your care is aligned with other supports
- Providing a point-of-contact for the Home Care Recipient or a member of their support network
- Identifying and addressing risks to the Home Care Recipient's safety.

You will have access to a dedicated Home Care Coordinator who is your first point of contact whenever you need anything. Your Coordinator will work with you to understand your needs, goals and preferences and will work with the various team members to support you to live well in your own home and community.

Plan Management

For Melville Cares to manage your care, a package management fee will be charged to cover our fixed costs. This enables our team to deliver high quality care to you and comply with government regulatory standards.

The following table shows the upfront fees you will have to contribute from your government subsidy allocation if you choose Melville Cares to manage your package;

Home Care Package Fees	Level 1	Level 2	Level 3	Level 4
Care Management and Coordination (per fortnight)	\$57	\$104	\$215	\$315
Plan Management (per fortnight)	\$35	\$64	\$130	\$170
Total per fortnight	\$92	\$168	\$345	\$485

Where there are care management requirements over and above the suggested hours, the cost of this will be charged at an agreed rate. These services could include, but are not limited to, hospital discharge coordination and complex care coordination.

Services

The table below shows the cost for services delivered by Melville Cares staff. Service durations over one hour are flexible in 15-minute increments and we endeavour to provide continuity of service time and care worker to meet your preferences. The cost is inclusive of wages including travel time, training and development and other administration costs:

Team member	Period	Weekday 6.30am – 8pm	Weekday After 8pm before midnight	Saturday	Sunday	Public Holiday
Care Worker (including domestic assistance, meal preparation, social support, in home respite)	1 hour	\$71.50	\$78	\$95	\$118	\$140
Home and Garden Maintenance	1 hour	\$75	n/a	n/a	n/a	n/a
Personal Care	1 hour	\$75	\$81	\$99	\$120	\$145
Transport (each way)	0-10 kms	\$17	n/a	n/a	n/a	n/a
Transport (each way)	11-30 kms	\$20	n/a	n/a	n/a	n/a
In Service kilometres	Per km	\$1	\$1	\$1	\$1	\$1

Nursing Services

Standard nursing hours are 7am to 7pm and the following hourly rates apply:

Nursing per hour – \$105 enrolled nurse

Nursing per hour - \$125 registered nurse

Any nursing services outside of 7am to 7pm will be quoted at the time.

Where a nursing service requires a specific time and cannot be included in a round, additional fees may apply and these will be notified in advance of the booking being made.

Friendship Centre

Our Friendship centres provide clients with the opportunity to socialise and enjoy a variety of activities with friends and enables their carer's respite. The following table shows the cost of attending the Friendship Centre:

Home Care Package (HCP)
\$170.50 for attendance and the cost of transport (if required), to get to and from the centre, \$34-\$40 per day for return trip. You are welcome to arrange your own transport if this better suits your needs.
\$13.50 for lunch at the centre for a meal prepared by our cook, consisting of a hot lunch and dessert Lunch outside the centre is charged at cost. Some activities have a small cost attached and this will be notified in advance.

Social activities – Melville Friends

We run a schedule of small group events that can be tailored to your requirements. These could include restaurant outings, golf, movies or anything that you are interested in doing. These can be one on one, or a small group and pricing will reflect the size of the group. These are client driven so allow clients to request an activity of interest to them personally.

Brokered Services

Where clients seek a service that is outside of our scope of practice, we are required to undertake a compliance review to ensure that the service can be delivered safely and in accordance with the Aged Care Quality Standards. At the time of purchase, you will be advised of the full cost of these services that will be charged to your package by Melville Cares. We do not charge an additional procurement fee on these services, as these costs are included in your plan management fees. These services can include services such as Occupational Therapy, Podiatrists, specialist home improvements and purchases of equipment.

Cancellations

All cancellations within 24 hours of the service will be charged in full.